

## The Fine Print *Terms & Conditions*

All **Virtual Tour** and **Mobile Application** pricing includes only what is outlined specifically in each package and when working outdoors, certain items remain beyond our control, weather for example. Please review this entire document for a clear understanding of our **Terms and Conditions**.

### **Monthly ShareMy360.com Account Upgrades**

Your ShareMy360.com Interactive Virtual Tour is hosted free on our server. There are no monthly usage or storage fees. All free accounts are subject to standard advertising, that is, advertising will be shown at time intervals on your tour in the form of a pop up semi-transparent screen. If you would like to have this advertising removed from your account, please consider an upgraded account. To view account options, please visit registration page: <http://www.sharemy360.com/register.php>

### **Ongoing Maintenance**

Once your account is set up and your tour is live, we will hand the control and maintenance of your account and tour to you. This gives you the ultimate in flexibility and cost savings. If you would like assistance with ongoing tour maintenance, please contact us for a quote.

### **Edit at Your Own Risk!**

We will provide you with a fully functional tour and access to comprehensive online resources with which to edit and maintain your tour. Please note that once we have handed the tour over to you, you are now fully responsible for any changes. Tours cannot be recovered once edited. Please be careful when you first begin editing!

### **Travel Costs**

If we are required to travel to your location to build a customized virtual tour or mobile application, additional travel costs may be required. We will make every effort to minimize costs and will seek to book tour building packages together at the same time within the same city, however this is not always possible. Please contact us for a quote specific to your particular situation.

### **Weather, Disasters, Unforeseen Circumstances**

Unfortunately some situations simply cannot be planned for in advance. If we are booked to photograph or video at your site and the weather conditions are poor, or the course is in a less than ideal state, or any other unforeseen circumstance presents itself, we reserve the right to reschedule the work at a later date, but travel expenses or an administrative fee (to reschedule the commitment) may be charged.

### **We Work Better Together**

We will require your assistance in providing all company logos, electronic files, images, maps, video and other source materials you would like to include in your virtual tour. We will include all the files you provide; we are not able to source this content directly.

Additionally, we will require your assistance with the use of at least one golf cart during the shooting day, and some flexibility in when and where golfers begin playing your course. We'll request a meeting with your Grounds Crew supervisor in order to ensure we have full access to the course. For example, if golfers can start on the back nine, we can start work on the front nine and never cross paths, making the entire process move a lot more quickly and smoothly.

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#### Aerial Permits

*Only where aerial video is specified:* Transportation Canada requires a Special Flight Operations Certificate be filed a couple of weeks before each commercial flight. The certificate outlines the aerial drones safe fly routes and ensures adequate measures are taken to protect public safety and the safety of your course. We will review the certificate with you in advance so you fully understand where our aerial drone will fly and the safety protocols identified. For example, in more populated areas, nearby dwellings may need to be vacated temporarily, or foot or road traffic halted for a few moments while the Drone flies overhead.

#### Endless Possibilities Trap!

Once you start building an interactive virtual tour, you will begin to see the endless possibilities of what you can do and what you can include! It's therefore really important to review the package you have selected and fully understand what it includes and what it does not. Our goal is to provide you with a great finished product – where you take it from there is up to you! Items beyond the stated package must be negotiated and paid for in advance, including:

- Additional photographs and additional 360 degree panoramas
- Additional views (standard or aerial)
- Additional graphics
- Background music (specific)
- Adding additional holes (we recognize some courses have more than 18 holes)
- Scripting, audio, voiceover, training or any work not clearly stated in the package

#### File Formats

Your interactive virtual tour will be loaded into the ShareMy360.com site and you will be supplied with the embed info so you can load the tour directly onto your website immediately. If your package includes a video component, it will be included in the tour, and the source file will be uploaded to YouTube. Downloading instructions from YouTube will also be provided. If you require other file formats, please contact us in advance.

#### Ownership

We will provide you with the images and or video outlined in the package you have purchased. They are yours to keep. We will only keep the rights to use the images for the purpose of our own marketing. Please see the detailed **Agreement** for details.

#### Training

A half hour training session is included in your package. A comprehensive package of training materials is available online at ShareMy360.com/learn and we are available by email to answer any questions you may have. If you require additional training, or would like to have several people from your organization trained at once, please contact us for a detailed training quote.

#### Deposits

In order to begin any work a deposit of 25% of the package price is required, with the balance on approval prior to the launch of the virtual tour. In the case of the Whole-in-One package, a deposit of 25% on order with a further 50% at the time of launch is required, and a final 25% with the receipt of the Mobile Application.